



Phone: (905) 405-1546
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NEW PART RETURN POLICY

For your benefit we have enclosed our return policy. If it becomes necessary for you to return a component purchased from Aviation Solutions Inc. we will be able to respond to your claim more efficiently if you follow these guidelines:

- Requests to return components must be made within 30 days from date of shipment.
- Reports of shortage in shipment must be made within 10 days from invoice date.
- Normal handling charges are subject to a 20% (\$75.00 USD minimum/\$750.00 USD maximum) restock charge. Recertification charges may also be applied to the return of specific parts. All costs will be credited, including freight, in the case of an Aviation Solutions Inc. error.
- All returns must have prior approval to return* and should be returned with all freight and custom charges prepaid. Items with prior approval will be processed in a more timely manner.
- Original documentation, which includes all Airworthiness Documentation furnished with original shipment, must accompany the part.
- Please reuse the original packing material/methods where possible.
- Literature items are not acceptable for return.
- Claims to the carrier should be submitted upon receipt for obvious shortage or carton damage. If it becomes necessary to submit your claim to Aviation Solutions Inc. a copy of your claim and/or correspondence with the carrier must be submitted.

*Statically sealed items must be returned unopened

For return approval, please contact Simarleen at 905-405-1546

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